

MDS QIES Technical Support Office

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Home

Medicare.gov's Availability of Auxiliary Aids & Services Posted 10/2014

For information about the availability of auxiliary aids and service, please visit:
<http://www.medicare.gov/about-us/nondiscrimination/nondiscrimination-notice.html>

Minimum System Requirements for Home Health Agencies, Hospice Providers, Long Term Care Facilities, Inpatient Rehabilitation Facilities and Long Term Care Hospitals.

NEW: FY2015 System Requirements [PDF 23KB] Effective 10/01/2014 - 09/30/2015
FY2014 System Requirements [PDF 22KB] Effective 10/01/2013 - 09/30/2014

For all Medicare-Certified Agencies: (updated 04/08/2013)

There is still time to sign up for Home Health Care CAHPS (HHCAHPS). Please go to the official HHCAHPS website at <https://homehealthcahps.org> to register for HHCAHPS and to authorize your HHCAHPS survey vendor. If you are an agency with 59 or less patients in the period of April 1, 2012 and March 31, 2013, go to the HHCAHPS website to complete an HHCAHPS Participation Exemption Form for the CY 2015 Annual Payment Update. Please email HHCAHPS@rti.org with any questions about HHCAHPS.

FAQ - CMSNet VPN Issues (posted 01/22/2013)

NEW: FAQ - CMSNet VPN Issues [PDF 65KB]

State Website Help (02/08/2006)

The link below provides instructions to help users who receive messages similar to "Page cannot be displayed; try back later" on State websites.
[Clearing Cache in Internet Explorer.pdf](#)

CMSNet Information
[CMSNet Information](#)
(Select to access CMSNet Submission Access)

Access Request Information / Forms

All providers must request a CMSNet User ID to access secure CMS sites (e.g., submissions pages / reports) unless an otherwise secure connection has been established.

[ePOC](#) (Nursing Home Facilities)
[MDS](#) (Nursing Home Facilities)
[QASIS](#) (Home Health Agencies)
[Hospice / IRF / LTCH / Swing Bed](#) (Hospice Providers, Inpatient Rehabilitation Facilities, Long-Term Care Hospitals, Swing Beds)
State and Federal Personnel ONLY (State Agency, CMS RO/CO, ASPEN, AO & VA Users)
[National Data Access Requests](#) NOT for Providers

The [MDS QTSO](#) homepage

The main homepage for QTSO is shown above and is titled "QIES Technical Support Office". Technical guides & resources for Nursing Homes (NH) reporting MDS data are stored and updated by CMS at this site. Using the website's links on the left (within blue box), providers can navigate and locate certain MDS materials. [Blue](#) website links open new webpages or contain PDF format downloads.

This document will serve as an outline and walkthrough for MDS providers. Only relevant links from the website will be included and can be identified on images by a [red](#) box.

Link 1. [Home](#) ([link to screen](#))

General alerts and updates are available on the main page with a posting date included. The 'Home' page contains links to CMSNet and Access Request Information/Forms (*found on the far right*). New NH providers needing MDS Access Information will need to submit CMSNet Access Request Form using the step-by-step instructions provided [here](#).

Link 2. MDS (Nursing Home Facilities) ([link to screen](#))

This link can be found within the homepage on the far right side. Existing NH providers can add/remove individual users (aka QIES credentials) by submitting the MDS/ePOC Individual User Account Maintenance Request form found on this page. A total of 2 MDS and 4 ePOC individual users are allowed by CMS. Other forms/requests provided on this page are not common therefore are not covered in this guide. Please contact an [Automation Coordinator](#) for any questions.

MDS Access Information

Individual Access

Requesting access to CMS systems requires two steps to obtain two separate login IDs.

Step 1:

Use the [CMSNet Online Registration](#) application to request a CMSNet User ID. The CMSNet ID is needed to access secure CMS sites (e.g., submissions pages/reports) unless an otherwise secure connection has been established.

[CMSNet Online Registration Instructions](#) [PDF 444 KB]

Step 2:

Use the QIES online User Registration tool to obtain a QIES Submission ID. Once you have registered for a CMSNet User ID, you will receive an email from MDCH.mco@palmettoqa.com containing your login information. Using this information you will connect through the 'CMS Secure Access Service'.

Once securely connected, select the 'CMS QIES Systems for Providers' link to access the QIES online 'User Registration' tool. New users must utilize the online 'User Registration' tool to obtain a QIES Submission login ID (the only exception is Corporate/Third-Party accounts).

Please NOTE: CMS allows a total of TWO (2) Individual User accounts per facility. **Exception: CMS allows a total of FOUR (4) ePOC user accounts**

Corporate and Third-Party Access

Corporate and Third-Party users must use the appropriate form below to request a CMSNet User ID and QIES User ID. This form should also be used to remove existing user accounts. The forms must be sent to the QTSO Help Desk for processing.

[MDS Corporate Access Request](#) [PDF 124 KB] (Only use this form to request Corporate ID or update Corporate account.)

[MDS Third-Party Service Bureau User Request](#) [PDF 222 KB] (Only use this form to request Third-Party ID or update Third-Party account.)

[MDS / ePOC Individual User Account Maintenance Request](#) [PDF 238 KB] (Only use this form to remove individual accounts or request additional users.)

[CMSNet Access Request Form](#) (Only use this form to remove individual access or request access if online registration is unavailable) **Instructions: [Completing and Saving a PDF Form Electronically](#)** [PDF 77 KB]

Link 3. CMS Links ([link to screen](#))

This page provides a list of general links to certain resources found within the Centers of Medicare & Medicaid Services website (<https://www.cms.gov/>). General RAVEN and MDS information from CMS can be accessed by clicking on the links in this page. Please note these links will direct you outside of QTSO.

CMS Links

CMS Data Entry Software

[HAVEN Software](#) - HHA Data Entry
[RAVEN Software](#) - MDS Data Entry

Hospice CMS Links - [Hospice Quality Reporting](#)

IRF-PAI CMS Links - [IRF-PAI](#)

MDS CMS Links

[MDS 3.0 Public Frequency Reports](#) - (Posted 06/18/2012)

[RUG-III Version 5.20](#)
[Federal Register Online via GPO Access, Tuesday, May 12, 1998](#)
[SNF Prospective Payment System](#)

[MDS 3.0 for Nursing Homes and Swing Bed Providers](#)
[MDS 3.0 RAI Manual](#) [ZIP 21.97 MB]
[MDS 3.0 Technical Information \(Submission Specifications, Item Sets, RUG III / IV, CATS Specifications\)](#)
[MDS 3.0 Training Materials \(Manuals, Item Sets\)](#)

[MDS 2.0 Overview](#)
[MDS 2.0 Software / Specification](#)
[MDS 2.0 Forms with Section W](#) (June 2005)
[MDS 2.0 - Revised LTC RAI Manual](#) [ZIP 1.15 MB]
[MDS 2.0 Q&A & Addendum](#)



Link 4. [MDS 3.0](#) (link to screen)

This link contains two pages dedicated to the MDS 3.0 database, [MDS 3.0](#) and [MDS 3.0 User Guides & Training](#). The first page displays links to the CMS website (similar to Link 3) relating to MDS 3.0 and also provides general MDS 3.0 information. One key resource is the pdf outlining a common MDS submission – MDS 3.0 Submission Helpful Hints.

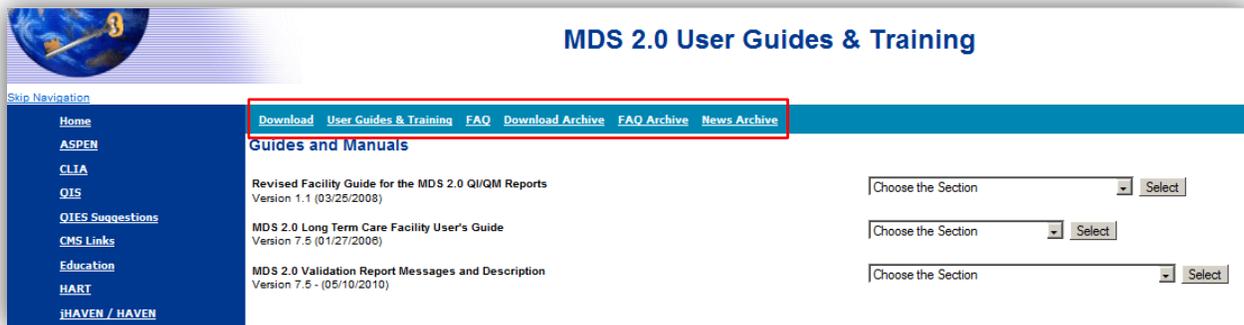
The screenshot shows the MDS 3.0 website home page. The header includes a globe icon and the text "MDS 3.0". A blue navigation bar contains "MDS 3.0" and "MDS 3.0 User Guides & Training", with "MDS 3.0" highlighted by a red box. A left sidebar lists various navigation options. The main content area features several sections: "CMS.gov - MDS 3.0 RAI Manual", "CMS.gov - MDS 3.0 QM User's Manual v8.0", "CMS.gov - MDS 3.0 Technical Information", "CMS.gov - MDS 3.0 Training Materials", "MDS 3.0 Software Developer/Vendor Call", "MDS 3.0 Resources and Information" (with a red box around "MDS 3.0 Submissions Helpful Hints (PDF 798 KB)"), and "JRAVEN".

The second page contains the most up-to-date manuals and guides for MDS 3.0. Sections relating to CMS submission and using CMSNet are found using the 'Provider User's Guide'. Within CMSNet, the Casper Reports application can be accessed and its respective manual is also found on this page – 'CASPER Reporting User's Guide for MDS Providers'.

The screenshot shows the "MDS 3.0 User Guides & Training Information" page. The header includes a globe icon and the text "MDS 3.0 User Guides & Training Information". A blue navigation bar contains "MDS 3.0" and "MDS 3.0 User Guides & Training", with "MDS 3.0 User Guides & Training" highlighted by a red box. A left sidebar lists various navigation options. The main content area features a "Manuals and Guides" section with two dropdown menus for selecting sections. The first dropdown is for "MDS 3.0 Provider User's Guide" and the second is for "CASPER Reporting User's Guide". The second dropdown is open, showing a list of sections including "Cover", "Section 1 - Introduction", "Section 2 - Functionality", "Section 3 - Utility Reports", "Section 6 - MDS 3.0 Nursing Home Provider Reports", "Section 7 - MDS 3.0 Nursing Home Final Validation Report", "Section 8 - MDS 3.0 Swing Bed Provider Reports", "Section 9 - MDS 3.0 Swing Bed Final Validation Report", "Section 10 - MDS 3.0 Submitter Validation Report", "Section 11 - MDS 3.0 Quality Measure (QM) Reports", and "Appendix A - Quick Reference".

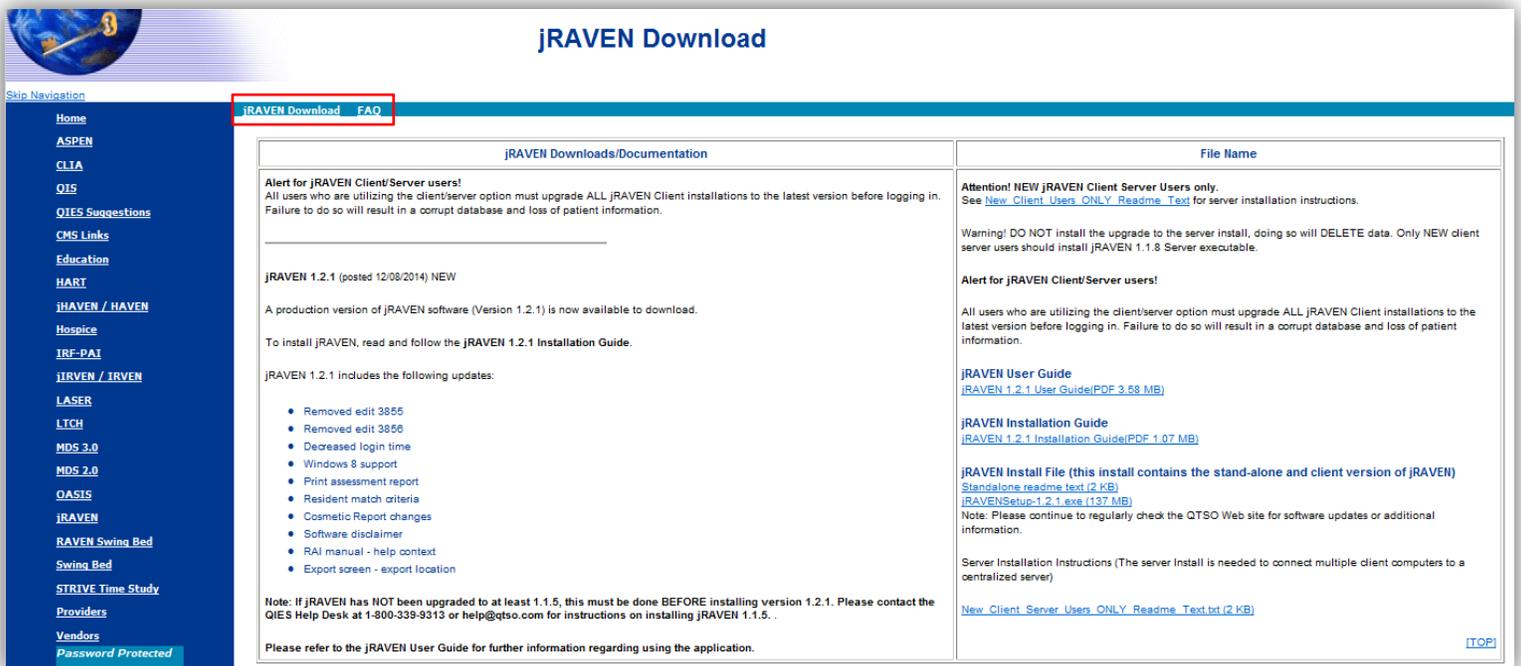
Link 5. [MDS 2.0](#) (link to screen)

This link is an archive which contains all the resources and information regarding MDS 2.0. Six pages are provided by CMS though the majority of them are only for historical purposes. This information does not apply to current MDS standards and should not be used unless the provider has a good understanding of MDS 2.0.



Link 6. [jRAVEN](#) (link to screen)

Although a variety of 3rd party vendors exist, CMS provides Nursing Home facilities with the free software, jRAVEN, to complete MDS assessments. Guides and Downloads relating to this application are available in this page. A second page relating to frequently asked questions (FAQ) about this application is also provided.



Link 7. Providers ([link to screen](#))

This page contains general provider-specific information. QIES providers can view announcements and updates for their specific facility type. The 'Information' and 'Nursing Home (SNF/NF)' pages are shown below.

Provider Information

Skip Navigation

- Home
- ASPEN
- CLIA
- QIS
- QIES Suggestions
- CMS Links
- Education
- HART
- iHAVEN / HAVEN
- Hospice
- IRF-PAI
- iIRVEN / IRVEN
- LASER
- LTCH
- MDS 3.0
- MDS 2.0

Information Home Health Agency IRF LTCH Nursing Home (SNF / NF) Swing Bed

REMINDER: The QIES scheduled downtime begins Friday, February 20th at 8:00 PM (ET) and ends on Monday February 23rd at 6:00 AM (ET).

5 Star Preview Reports (Posted 02/13/2015)

Information regarding 5 Star Preview Reports is available on the [Nursing Home \(SNF / NF\)](#) page.

OASIS (HHA) to QIES Assessment Submission and Processing (ASAP) System (posted 11/21/2014)

Information regarding the implementation of the national OASIS ASAP system is available on the [Provider - Home Health Agency Information](#) page.

HAVEN 10.8 (posted 09/18/2014)

HAVEN 10.8 is now available on the [HAVEN Download](#) page.

Provider - Nursing Home (SNF/NF) Information

Skip Navigation

- Home
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- CLIA
- QIS
- QIES Suggestions
- CMS Links
- Education
- HART
- iHAVEN / HAVEN
- Hospice
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- MDS 3.0
- MDS 2.0
- OASIS
- iRAVEN
- RAVEN Swing Bed
- Swing Bed
- STRIVE Time Study
- Providers
- Vendors

Information Home Health Agency IRF LTCH **Nursing Home (SNF / NF)** Swing Bed

Notice: Five Star Preview Reports (Posted 02/13/2015)

The Five Star Preview Reports will be available beginning February 13th. To access these reports, select the CASPER Reporting link located at the top of your MDS State Welcome page. Once in the CASPER Reporting system, select the 'Folders' button and access the Five Star Report in your 'st LTC facid' folder, where st is the 2-character postal code of the state in which your facility is located and facid is the state-assigned Facility ID of your facility.

Nursing Home Compare will update with January's Five Star data on February 20, 2015.

Important Note: The 5 Star Help line (800-838-9290) will be available from February 16, 2015 through February 20, 2015. Provider preview reports will continue to be available on a monthly basis in advance of public posting and will include the dates and hours of helpline availability. BetterCare@cms.hhs.gov is an alternative communication medium to direct inquiries.

iRAVEN (Posted 01/18/2011)

iRAVEN is the new data entry software, which Nursing Homes and Swing Bed providers may use to collect and maintain the MDS 3.0 assessment, resident and facility data to create MDS 3.0 submission files. iRAVEN is now available for download on the [iRAVEN / RAVEN](#) page.

Note: Please continue to regularly check the QTSO Web site for software updates or additional information.

The RAVEN 8.3 and RAVEN-SB 2.0 software should continue to be used for the MDS 2.0 system. Do NOT uninstall or remove this software.

Notice: MDS Personal Login ID Requirement (Updated 02/21/2010)

A MDS Personal Login ID is required in order to access the MDS Submission system and CASPER Reports. In order to acquire a Personal Login ID, a request must be submitted to the Help Desk. A link to the MDS Personal Login ID forms can be found on the Data Access Request Forms page <https://www.qtsa.com/acesmids.html>. Forms will be processed within 5 business days.

After you receive your new MDS personal login ID, login to the QIES User Maintenance Application using the link on the MDS State Welcome Page. When you login you will enter answers to security questions, as well as, create a personal, secure password. The answers you enter for the security questions can be used to securely identify you in the event that you need to reset a forgotten password or reset an inactive account.